Exhibit 14

# LIST OF FILES INCLUDED WITH THE 2023 ANNUAL REPORT

**A. Section V. Public Library System Income**
   **Federal Aid Program Grants - #4**
   **Contract Income - #5**
   - V-Cat Project Maintenance Fees
   - Miscellaneous Income
   - WVLS Member Receipts – 2022- 2023

**B. Section VI. Public Library System Expenditures**
   **System Contract Expenditures - #4**
   **WVLS Payments to Member Public Libraries 2023**
   (Reported on WVLS Member Public Library's Annual Reports in Section V under #3, #4, #5, and #7)

**C. Section VII. System Member County Appropriations for Library Service**
   **County Appropriations 2023-2024**

**D. WVLS Staff Report with Appendices 2023 (Exhibit 14a,14b,14c)**

**E. Section VIII. Library System Annual Report Addenda**

**F. Section IX. Collaborative Activities**

**G. Section XII. System Membership – Current Plan of Library Service**
   (Clark, Forest, Langlade, Lincoln, Marathon, Oneida, Taylor)

# V. Public Library System Income (WVLS)

## 4. Federal Aid – Project #, Program Name and Amount of Grant

| | |
|---|---|
| 3-2022 Emergency Connectivity Fund | $ 37,033.60 |
| 3-2022/23-251 LSTA Professional Learning Grant | $ 21,717.00 |
| 3-2022/23-251 LSTA Technology Sparsity Aid Grant | $ 75,297.00 |
| 3-2022/23-251 LSTA Resource Sharing | $ 25,000.00 |
| 3-2023/24-251 LSTA Professional Learning Grant | $   8,044.09 |
| **Total Grants** | **$167,091.69** |

# Section V. Public Library System Income (WVLS)

## 5. Contract Income from other governmental units, library agencies, library systems, etc.

### V-Cat Project – Annual Maintenance Fees

| | |
|---|---|
| Abbotsford Public Library | $ 4,340.06 |
| Antigo Public Library | $ 12,841.19 |
| Colby Community Library | $ 9,183.27 |
| Crandon Public Library | $ 3,791.58 |
| Dorchester Public Library | $ 3,054.89 |
| Western Taylor County Public Library (Gilman) | $ 2,936.75 |
| Granton Community Library | $ 4,320.39 |
| Greenwood Area Library | $ 2,806.58 |
| Edith Evans Community Library (Laona) | $ .00 |
| **(Paid by Laona School District – see below)** | |
| Loyal Public Library | $ 2,857.51 |
| Marathon County Public Library (Wausau) | $ 78,300.40 |
| Frances Simek Memorial Library (Medford) | $ 15,370.30 |
| T.B. Scott Free Library (Merrill) | $ 17,549.41 |
| Minocqua Public Library | $ 15,899.80 |
| Neillsville Public Library | $ 4,833.98 |
| Owen Public Library | $ 3,732.86 |
| Rhinelander District Library | $ 17,914.73 |
| Rib Lake Public Library | $ 3,624.15 |
| Jean Thomsen Memorial Library (Stetsonville) | $ 2,019.99 |
| Thorp Public Library | $ 5,024.87 |
| Edward Demmer Memorial Library (Three Lakes) | $ 5,117.79 |
| Tomahawk Public Library | $ 9,836.27 |
| Wabeno Public Library | $ 1,049.46 |
| Westboro Public Library | $ 1,637.23 |
| Withee Public Library | $ 2,172.14 |
| Total for 2023 V-Cat Annual Maintenance Fee | $230,115.60 |
| **School District of Laona – Pays V-Cat Maintenance** | **$ 2,359.40** |

**Total V-Cat Annual Maintenance**          **$232,475.00**

***Note:** School District of Laona pays the Edith Evans Community Library (Laona) V-Cat maintenance to WVLS in the amount of $2,359.40. The total for V-Cat Maintenance for 2023 is $230,115.60 from Libraries + $2,359.40 from Laona School = **$232,475.00.**

**<u>WVLS Member Receipts</u> (Without V-Cat maintenance) $215,766.57**

**<u>IFLS Library System</u>**                                                          **$  56,236.72**
$     325.00 (WWWW)
$       83.94 (Webinar Partnership 2022)
$     150.00 (Webinar Partnership 2023)
$55,677.78 (LEAN WI)

**<u>Northern Waters Library Service</u>**                                       **$  53,708.56**
$     500.00 (Webinar Partnership)
$     325.00 (WWWW)
$       15.00 (BookFest 2023)
$52,868.56 (LEAN WI)

**<u>Miscellaneous Income from Library Systems</u>**
Winding Rivers Library System (WWWW)                      $        325.00
Southwest Wisconsin Library System (WWWW)            $        325.00
Winnefox Library System (NEWI) (WWWW)                     $     1,300.00
County of Waukesha (SEWI)                                          $     2,100.00
      (WWWW = $1950.00 + Webinar Partnership = $150.00)
South Central Library System (WWWW)                        <u>$        325.00</u>
                                                                               **$     4,375.00**

**<u>TOTAL #5 CONTRACT INCOME</u>**                             **$562,561.85**

# 2022-2023
## Receipts from Member Libraries

| Jan - December | V-Cat Maintenance 2023 | V-CAT Supplies 2023 | Network Support 2023 | Computers and Equipment 2023 | Delivery 2023 | Movie Licensing 2023 | WPLC Buying Pool 2023 | 7-0000 Misc. 2023 | Blue 2022 Black 2023 | TOTAL | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **Abbotsford** | | | | | | | | | **$0.00** | | **Abbotsford** |
| | $4,340.06 | $73.24 | $1,680.00 | $1,482.69 | | $235.00 | $613.34 | | $8,424.33 | $8,424.33 | |
| **Antigo** | | | | | | | | | **$0.00** | | **Antigo** |
| | $12,841.19 | $625.53 | $5,700.00 | $1,478.12 | | $353.00 | $3,852.84 | $1,177.16 | $26,027.84 | $26,027.84 | |
| **Colby** | | | | | | | | | **$0.00** | | **Colby** |
| | $9,183.27 | $198.28 | $1,680.00 | | | $235.00 | $1,163.95 | | $12,460.50 | $12,460.50 | |
| **Crandon** | | | | **$371.41** | | | | | **$371.41** | | **Crandon** |
| | $3,791.58 | $86.93 | $1,650.00 | $191.00 | | $235.00 | $1,223.77 | $15.00 | $7,193.28 | $7,564.69 | |
| **Dorchester** | | | | | | | | | **$0.00** | | **Dorchester** |
| | $3,054.89 | | $1,590.00 | | | | $212.64 | | $4,857.53 | $4,857.53 | |
| **Gilman** | | | | | | | | | **$0.00** | | **Gilman** |
| | $2,836.75 | $100.66 | $1,620.00 | $1,272.16 | | | $294.72 | $15.00 | $6,139.29 | $6,139.29 | |
| **Granton** | | | | **$272.16** | | | | | **$272.16** | | **Granton** |
| | $4,320.39 | $140.69 | $1,530.00 | | | | $231.05 | | $6,222.13 | $6,494.29 | |
| **Greenwood** | | | | | | | | | **$0.00** | | **Greenwood** |
| | $2,806.58 | $58.11 | $1,590.00 | | | $235.00 | $736.76 | | $5,426.45 | $5,426.45 | |
| **Laona** | | | | | | | | | **$0.00** | | **Laona** |
| | | | $1,620.00 | | | | $230.47 | | $1,850.47 | $1,850.47 | |
| **Loyal** | | | | | | | | | **$0.00** | | **Loyal** |
| | $2,857.51 | $21.98 | $1,620.00 | | | $374.00 | $525.51 | | $5,399.00 | $5,399.00 | |
| **Medford** | | | | | | | | | **$0.00** | | **Medford** |
| | $15,370.30 | $263.86 | $2,160.00 | $3,152.68 | | | $2,734.25 | | $23,681.09 | $23,681.09 | |
| **Merrill** | | | | | | **$336.00** | | | **$336.00** | | **Merrill** |
| | $17,549.41 | $405.79 | $2,970.00 | $941.32 | | $353.00 | $4,645.55 | $30.00 | $26,895.07 | $27,231.07 | |
| **Minocqua** | | | | **$1,886.94** | **$695.49** | **$284.00** | | | **$2,866.43** | | **Minocqua** |
| | $15,899.80 | $527.76 | $2,460.00 | $1,549.41 | $2,215.58 | | $4,204.00 | $30.00 | $26,886.55 | $29,752.98 | |

# 2022-2023
## Receipts from Member Libraries

| Library | | | | | | | | | | | Library |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **Neillsville** | | **$28.60** | | | | | | | **$28.60** | | **Neillsville** |
| | $4,833.98 | $81.59 | $1,710.00 | | | | $1,090.74 | | $7,716.31 | $7,744.91 | |
| **Owen** | | | | | | | | | **$0.00** | | **Owen** |
| | $3,732.86 | $43.48 | $1,560.00 | $532.33 | | | $531.79 | | $6,400.46 | $6,400.46 | |
| **Rhinelander** | | | | **$1,597.36** | **$347.76** | | | | **$1,945.12** | | **Rhinelander** |
| | $17,914.73 | $503.28 | $2,850.00 | | $1,107.88 | $353.00 | $5,371.11 | $45.00 | $28,145.00 | $30,090.12 | |
| **Rib Lake** | | | | **$432.00** | | | | | **$432.00** | | **Rib Lake** |
| | $3,624.15 | $24.38 | $1,710.00 | $740.00 | | | $462.01 | | $6,560.54 | $6,992.54 | |
| **Stetsonville** | | | | | | **$223.00** | | | **$223.00** | | **Stetsonville** |
| | $2,019.99 | $46.13 | $1,620.00 | $161.00 | | | $191.29 | | $4,038.41 | $4,261.41 | |
| **Thorp** | | | | | | | | | **$0.00** | | **Thorp** |
| | $5,024.87 | | $1,620.00 | | | | $652.25 | | $7,297.12 | $7,297.12 | |
| **Three Lakes** | | | | | **$347.76** | | | | **$347.76** | | **Three Lakes** |
| | $5,117.79 | $73.21 | $1,770.00 | $2,420.00 | $1,107.88 | $235.00 | $762.60 | $30.00 | $11,516.48 | $11,864.24 | |
| **Tomahawk** | | | | | | | | | **$0.00** | | **Tomahawk** |
| | $9,836.27 | $97.59 | $1,830.00 | | | $299.00 | $2,158.38 | | $14,221.24 | $14,221.24 | |
| **Wabeno** | | | | | | | | | **$0.00** | | **Wabeno** |
| | $1,049.46 | | $1,560.00 | | | | $149.48 | | $2,758.94 | $2,758.94 | |
| **Wausau** | | | | | | | | | **$0.00** | | **Wausau** |
| | $78,300.40 | $487.59 | $6,900.00 | $63,140.92 | | $908.00 | $29,088.59 | $2,434.26 | $181,259.76 | $181,259.76 | |
| **Westboro** | | | | | | **$223.00** | | | **$223.00** | | **Westboro** |
| | $1,637.23 | $24.41 | $1,620.00 | | | | $128.66 | $30.00 | $3,440.30 | $3,663.30 | |
| **Withee** | | | | | | | | | **$0.00** | | **Withee** |
| | $2,172.14 | $57.21 | $1,560.00 | | | | $229.25 | | $4,018.60 | $4,018.60 | |
| **TOTAL** | **$230,115.60** | **$3,970.30** | **$54,180.00** | **$81,621.50** | **$5,822.35** | **$4,881.00** | **$61,485.00** | **$3,806.42** | **$445,882.17** | **$445,882.17** | |

# Section VI.  Public Library System Expenditures (WVLS)

## 4. System Contract Expenditures
**(Following is a brief description of contracts, i.e. recipient, amount and purpose)**

### WVLS System State Aide – $222,325
#### Courier Services
- Waltco, Inc. provided in-system courier service with sorting.  Total: **$197,939**
- South Central Library System provided courier service for WVLS to libraries outside the WVLS area.  Total: **$14,013**

#### Other Related State Aide
- City County Information Technology provided Telephone Support.  Total: **$1,116**

#### Audit
- WVLS contracted with Kerber & Rose to audit WVLS's financial activities.  Total: **$9,257**

### OTHER STATE AND FEDERAL AID - $33,570
- South Central Library System paid Presenter Fee for Spring Webinar. Total **$2,000**
- WiLS Wisconsin Library Services ILS Merger Exploration.  Total **$21,044**
- IFLS Library System ICR and Equity Adjustment. Total **$6,209**
- Northern Waters Library Service ICR and Personnel Reimbursement.  Total **$4,317**
    (ICR – Indirect Cost Rate)

### ALL OTHER - $211,031 (Total of V-Cat, Network, Miscellaneous)
#### V-Cat Project  (Member Libraries Contract with WVLS) – Total:  $79,182
- Innovative Interfaces - WVLS administers the Sierra automated system through Innovative Interfaces and is responsible for troubleshooting Sierra software/hardware problems at the central site (WVLS) and at member libraries; training member libraries in the use of the Sierra system; cataloging library materials; and maintaining records of all V-Cat financial activities.  Total:  **$59,721**
- ByWater Solutions (Aspen Discovery).  Total.  **$15,000**
- Shoutbomb (Phone Messaging Service to V-Cat patrons).  Total:  **$4,461**

#### Network Contract Expenditures – Total:  $68,081
- DOA for the provision of and maintenance on T1 Lines for system public libraries participating in the WVLS Network.  Total:  **$9,100**
- UW Madison WiscNet Internet Access and Email Support.  Total:  **$52,282**
- NTC – WCAN Network. Total:  **$5,000**
- IFLS Library System Vimeo Pro Annual Renewal.  Total:  **$199**
- Northern Waters Library Service TEACH Reimbursement.  Total: **$1,500**

#### Miscellaneous Service Contracts – Total:  $63,768
- Innovative Interfaces.  Total **$56,801**
- Waltco, Inc. provided in-system courier service.  Total:  **$5,541**
- WiLs – Wisconsin Library Services Data Classroom Participation.  Total: **$1,250**
- Cintas Fire – Annual Fire Extinguisher Inspection.  Total: **$176**

# WVLS PAYMENTS TO MEMBER PUBLIC LIBRARIES

## 2023 Public Library Annual Report - Section V

| | | Question #3a | | Question #3a | Question #4 | Question #7 | |
| --- | --- | --- | --- | --- | --- | --- | --- |
| | Library Legislative Day | SLP Performers | WLA, ALA, PLA Meeting Workshop Misc | MCPL/WVLS Contract and Misc Contracts | 3-2023-251 3-2024-251 Professional Learning Grant | E-Commerce | TOTAL |
| Abbotsford Public Library | | $ 300.00 | | | | $ 138.20 | $ 438.20 |
| Antigo Public Library | | $ 300.00 | | $ 1,050.00 | | $ 1,193.83 | $ 2,543.83 |
| Colby Community Library | | $ 300.00 | $ 20.00 | | | $ 137.75 | $ 457.75 |
| Crandon Public Library | | $ 300.00 | | | | $ 65.95 | $ 365.95 |
| Dorchester Public Library | | | | | | $ 17.40 | $ 17.40 |
| Edith Evans Comm Library - Laona | | $ 136.25 | | | | $ 17.10 | $ 153.35 |
| Edward U Demmer - Three Lakes | | $ 208.00 | | | | $ 273.24 | $ 481.24 |
| Frances Simek - Medford | | $ 300.00 | | | | $ 227.44 | $ 527.44 |
| Granton Community Library | | $ 300.00 | | | | $ 59.78 | $ 359.78 |
| Greenwood Area Library | | $ 150.00 | | | | $ 47.20 | $ 197.20 |
| Jean M Thomsen - Stetsonville | | $ 300.00 | | | | $ 55.50 | $ 355.50 |
| Loyal Public Library | | $ 300.00 | | | | $ 108.76 | $ 408.76 |
| MCPL - Rent | | $ 2,700.00 | $ 500.00 | $ 42,153.00 | $ 1,790.25 | $ 20,650.76 | $ 67,794.01 |
| | | | | | $ 842.00 | | $ 842.00 |
| Photocopy Charges | | | | $ 668.60 | | | $ 668.60 |
| Collection Grant | | | | $ 10,000.00 | | | $ 10,000.00 |
| Minocqua Public Library | | $ 300.00 | | $ 5,060.00 | | $ 662.62 | $ 6,022.62 |
| Neillsville Public Library | | $ 300.00 | | | | $ 116.55 | $ 416.55 |

# WVLS PAYMENTS TO MEMBER PUBLIC LIBRARIES

## 2023 Public Library Annual Report - Section V

| | Question #3a | | | Question #3a | Question #4 | Question #7 | |
| --- | --- | --- | --- | --- | --- | --- | --- |
| | Library Legislative Day | SLP Performers | WLA, ALA, PLA Meeting Workshop Misc | MCPL/WVLS Contract and Misc Contracts | 3-2023-251 3-2024-251 Professional Learning Grant | E-Commerce | TOTAL |
| Owen Public Library | | | | | | $ 147.45 | $ 147.45 |
| Rhinelander District Library | $ 222.07 | $ 300.00 | $ 307.00 | | $ 812.00 | $ 1,288.51 | $ 2,929.58 |
| Rib Lake Public Library | | $ 300.00 | | | | $ 173.55 | $ 473.55 |
| T.B. Scott Library - Merrill | $ 212.00 | $ 300.00 | $ 110.06 | | $ 1,557.00 | $ 712.42 | $ 2,891.48 |
| Thorp Public Library | | $ 300.00 | | | | $ 67.79 | $ 367.79 |
| Tomahawk Public Library | | $ 300.00 | $ 548.00 | $ 1,937.10 | | $ 711.85 | $ 3,496.95 |
| | | | | | $ 1,105.35 | | $ 1,105.35 |
| Wabeno Public Library | | | | | | $ 1.55 | $ 1.55 |
| Westboro Public Library | | $ 283.60 | | | | $ 88.70 | $ 372.30 |
| Western Taylor County Public - Gilman | | $ 300.00 | | | | $ 56.20 | $ 356.20 |
| Withee Public Library | | $ 300.00 | | | | $ 57.05 | $ 357.05 |
| | | | | | | | |
| TOTAL | $ 434.07 | $ 8,577.85 | $ 1,485.06 | $ 58,931.60 | $ 8,043.70 | $ 27,077.15 | $ 104,549.43 |

Library Legislative Day 2023 - Report under Section V #3a State Funds
SLP PERFORMERS - Report under Section V #3a State Funds
MEETING/WORKSHOP - Report under Section V #3a State Funds
MCPL/WVLS CONTRACT AND OTHER CONTRACTS WITH ANTIGO AND MINOCQUA - Report under Section V #3a Sate Funds
PROFESSIONAL GRANT 3-2023-251 and 3-2024-251 - Report in Section V #4 Federal Funds for 2023.
E-COMMERCE - Report under Section V #7 Other Operating Income

# COUNTY APPROPRIATIONS

2023  WVLS Annual Report - Section VII - System Member County Appropriations for Library Service

| | Funding for In-County Public Libraries | | Funding to Public Libraries in Other In-System Counties | | Funding to Public Libraries in Non-System Counties | | Funding Directly to WVLS | | TOTAL |
|---|---|---|---|---|---|---|---|---|---|
| | 2023 | 2024 | 2023 | 2024 | 2023 | 2024 | 2023 | 2024 | |
| Clark | $ 476,940 | $ 554,013 | $ 2,241 | $ 5,522 | $ 66,031 | $ 80,746 | $ 3,888 | $ 3,888 | $ 1,193,269 |
| Forest | $ 86,875 | $ 95,375 | $ 14,997 | $ 11,984 | $ 2,700 | $ 2,524 | $ 1,381 | $ 1,381 | $ 217,217 |
| Langlade | $ 306,690 | $ 306,690 | $ 15,983 | $ 19,377 | $ - | - | $ 2,737 | $ 2,737 | $ 654,214 |
| Lincoln | $ 653,780 | $ 663,286 | $ 24,427 | $ 24,052 | $ - | - | $ 4,177 | $ 4,177 | $ 1,373,899 |
| Marathon | $ 3,337,685 | $ 3,723,220 | $ - | - | $ - | - | $ 18,727 | $ 18,727 | $ 7,098,359 |
| Oneida | $ 395,045 | $ 403,541 | $ 34,337 | $ 39,479 | $ 4,070 | $ 6,531 | $ 7,807 | $ 7,807 | $ 898,617 |
| Taylor | $ 446,793 | $ 446,793 | $ 24,112 | $ 22,897 | $ 13,537 | $ 11,724 | $ 2,468 | $ 2,468 | $ 970,792 |
| TOTAL | $ 5,703,808 | $ 6,192,918 | $ 116,097 | $ 123,311 | $ 86,338 | $ 101,525 | $ 41,185 | $ 41,185 | $ 12,406,367 |

$ 12,406,367

# 2023 Public Library System Annual Report Addenda
# Section VIII. Library System Evaluation and Certification of Compliance

System

Wisconsin Valley Library Service

## Resource Library Agreement

Other agreements

## Reference Referral and Interlibrary Loan

Other reference referral and interlibrary loan services

Please refer to pages 1-3 in the accompanying 2023 WVLS Staff Report for REFERENCE, REFERRAL, AND INTERLIBRARY LOAN (ILL) activities and accomplishments.

Comments

## Inservice Training

Other inservice training or professional consultant services

Please refer to pages 3-20 in the accompanying 2023 WVLS Staff Report for CONTINUING EDUCATION & CONSULTATION activities and accomplishments.

Comments

## Delivery and Communication

Other delivery and communication services

Please refer to pages 20-25 in the accompanying 2023 WVLS Staff Report for DELIVERY & COMMUNICATIONS activities and accomplishments.

Comments

## Service Agreements

Other service agreements

The LEAN WI partnership afforded increased technology collaboration between three systems - IFLS, NWLS and WVLS. LEAN WI partners worked together at the end of 2023 to develop and begin the hiring process for a new shared technology service and support role to fortify website hosting platform and site development and management consultation services. The Winding Rivers Library System expressed interested in bringing LEAN WI website service to its member libraries in 2024. . WVLS worked collaboratively with IFLS and NWLS on grant applications on behalf of member libraries across the northern half of the state. Examples included: Emergency Connectivity and LSTA grants. WVLS continued its strong partnership with IFLS Youth Services Consultant to draft monthly Starred Reviews for youth materials and provide support and guidance of benefit to member libraries in both systems. A partnership with NWLS provided for the exchange of expertise and enhanced service in the areas of Inclusive Services and Continuing Education and Training. WVLS collaborated with several public library systems across the state to bring continuing education opportunities like the Wild Wisconsin Winter Web Conference, Spring Webinar Series, Trustee Training Week, and Tech Days to member library staff and trustees. A collaboration of the Northern Waters Library Service, IFLS Library system and WVLS offered a unique collection of programming materials to our member libraries. Available, through an online booking system, Lend Items, the collection features memory kits from NWLS, programming and literacy kits from IFLS, and makerspace items from WVLS. With funding from an 2022/2023 LSTA Improved Discovery Solutions Grant, a Joint ILS Consortium Exploration Project collaboration between the Northern Waters Library System and WVLS launched in late 2022 to determine value and feasibility of merging two integrated library systems and respective ILS consortia. The year-long

investigation determined that overarching goals of a joint ILS consortium are to provide increased ILS administrative support to member libraries and improved service to library users was both desirable and feasible. With funding from a 2022/2023 LSTA Improved Discovery Solutions Grant application by NWLS, a Cooperative Cataloging Exploration Project launched in late 2022. This collaboration of WVLS and several other public library systems explored opportunities for statewide standardization of bibliographic records. The IFLS Library System invited WVLS and NWLS member libraries to participate in their annual bulk library supply order conducted in March. . Monthly meetings of public library services consultants from WVLS, Nicolet Federated Library System (NFLS) and Outagamie Waupaca Library System (OWLS) was initiated in late 2023 to learn more about each system's services, priorities and challenges, and to seek ways to collaborate. LEAN WI partners continued the practice of consolidating our respective LSTA "Sparsity Award" allocations to be managed as one award primarily for joint use licensing, services, and equipment. This shared project management allows for greater efficiency in overall grant management and for broader, more holistic awareness of our needs, to best utilize the support.

Comments

The LEAN WI partnership afforded increased technology collaboration between three systems - IFLS, NWLS and WVLS. LEAN WI partners worked together at the end of 2023 to develop and begin the hiring process for a new shared technology service and support role to fortify website hosting platform and site development and management consultation services. The Winding Rivers Library System expressed interested in bringing LEAN WI website service to its member libraries in 2024. . WVLS worked collaboratively with IFLS and NWLS on grant applications on behalf of member libraries across the northern half of the state. Examples included: Emergency Connectivity and LSTA grants. WVLS continued its strong partnership with IFLS Youth Services Consultant to draft monthly Starred Reviews for youth materials and provide support and guidance of benefit to member libraries in both systems. A partnership with NWLS provided for the exchange of expertise and enhanced service in the areas of Inclusive Services and Continuing Education and Training. WVLS collaborated with several public library systems across the state to bring continuing education opportunities like the Wild Wisconsin Winter Web Conference, Spring Webinar Series, Trustee Training Week, and Tech Days to member library staff and trustees. A collaboration of the Northern Waters Library Service, IFLS Library system and WVLS offered a unique collection of programming materials to our member libraries. Available, through an online booking system, Lend Items, the collection features memory kits from NWLS, programming and literacy kits from IFLS, and makerspace items from WVLS. With funding from an 2022/2023 LSTA Improved Discovery Solutions Grant, a Joint ILS Consortium Exploration Project collaboration between the Northern Waters Library System and WVLS launched in late 2022 to determine value and feasibility of merging two integrated library systems and respective ILS consortia. The year-long investigation determined that overarching goals of a joint ILS consortium are to provide increased ILS administrative support to member libraries and improved service to library users was both desirable and feasible. With funding from a 2022/2023 LSTA Improved Discovery Solutions Grant application by NWLS, a Cooperative Cataloging Exploration Project launched in late 2022. This collaboration of WVLS and several other public library systems explored opportunities for statewide standardization of bibliographic records. The IFLS Library System invited WVLS and NWLS member libraries to participate in their annual bulk library supply order conducted in March. . Monthly meetings of public library services consultants from WVLS, Nicolet Federated Library System (NFLS) and Outagamie Waupaca Library System (OWLS) was initiated in late 2023 to learn more about each system's services, priorities and challenges, and to seek ways to collaborate. LEAN WI partners continued the practice of consolidating our respective LSTA "Sparsity Award" allocations to be managed as one award primarily for joint use licensing, services, and equipment. This shared project management allows for greater efficiency in overall grant management and for broader, more holistic awareness of our needs, to best utilize the support.

# Inclusive Services

Summary of significant specific services or inclusive services initiatives

The Northern Waters Library Service and WVLS started a collaborative venture in 2018 in which NWLS assumed inclusive services consulting on behalf of WVLS and its member libraries, and we assumed continuing education on behalf of NWLS and its member libraries. Please refer to pages 33-35 in the accompanying 2023 WVLS Staff Report for INCLUSIVE SERVICES activities and accomplishments.

Agency(ies) with which the system had the most contact

Primary contact was with other systems and with DPI.

Continuing education about inclusive services *Topics and speakers*

The following continuing education events were provided in conjunction with the "Wisconsin Libraries Talk About Race" project: Spring Webinar Series: "Beyond Diversity 101: Micro-inequities, Implicit Bias, and Moving toward Equity" on April 18, and "How to Move Past Midwest Nice and Towards Safety and Belonging" on May 4. o "Build Skills & Take Action to Stand Up for Diversity, Equity & Inclusion" webinar on May 17. "Becoming an Active Ally" taught allyship practices with a specific focus that is supportive of BIPOC and LGBTQIA2S people. Thursday, June 15 at the Waunakee Public Library and Friday, June 16 at the L.E. Phillips Memorial Library in Eau Claire. . Free online "American Sign Language community classes" by the Oklahoma

School for the Deaf were made available in September. "Wisconsin Talking Books & Braille Library: Services to Patrons and Public Libraries" webinar was held on November 2. "Understanding and Challenging Implicit Bias in Decision-Making" webinar was held on December 7. "Autism - A Conversation with Carly Danesh-Jones;" A Ryan Dowd training, was held on February 8. A session on "LGBTQ-Inclusive Trusteeship" was held during August's Trustee Training Week, a collaboration between public library systems and DPI's Public Library Development Team. Ryan Dowd's Homelessness and Libraries, a self-paced training opportunity for public libraries, provided staff with tools to effectively work with library users struggling with homelessness, mental illness, or substance abuse, and to provide an inclusive environment that is able to serve everyone. In addition, recordings of monthly hour-long webinars on a variety of relevant topics were archived and made available for library staff to view at times convenient to them. Thanks to a statewide subscription, the Homeless and Libraries training and hour-long webinars were made available through December 2024. A WVLS Digital Byte (brief training video) on the Wisconsin Talking Book and Braille Library was created to inform area colleagues about the unique collection and resources available through this agency and how to connect library users to their services.

Comments

A Website Accessibility Learning Group was formed in 2023 that includes website managers from systems and public libraries who have a special interest in learning about and implementing design tools for websites that maximize accessibility mainly for those with low/no vision. The main charge/goal of this group, which meets monthly, is to establish best practices for website design and management so they can be interpreted by those who don't have a usual visual interaction with a website. These services include good contrast design, and proper use of Alt Text for images and headings to outline a page to maximize compatibility with screen readers.

# Other Types of Libraries

Other system services to other types of libraries

Please refer to pages 35-38 in the accompanying 2023 WVLS Staff Report for OTHER TYPES OF LIBRARIES activities and accomplishments.

Other Comments

# Other Service Programs

Other service programs List and evaluate

Please refer to pages 25-33 in the accompanying 2023 WVLS Staff Report for COLLECTION DEVELOPMENT & YOUTH SERVICES activities and accomplishments.

# SECTION IX – 2023 COLLABORATIVE ACTIVITIES

## TECHNOLOGY: LEAN WI TECHNOLOGY SERVICES PARTNERSHIP

**Facet – LEAN WI Technology Services Partnership**
**Activities Summary:**

In the area of Technology Resources and Service, IFLS Library System (IFLS), Northern Waters Library Service (NWLS), and Wisconsin Valley Library Service (WVLS) collaborate directly within a technology services partnership called Libraries and Enterprise Applications Nexus of Wisconsin (LEAN WI). During 2023, most of the technology services collaboration between partnering systems and our public library members were through the LEAN WI partnership directly or indirectly. The joint collection of technology applications and services are referred to as Libraries Win.

The LEAN WI collaboration included 117 public libraries and branch locations in twenty-five counties, centralizing and consolidating valuable technology management, engineering, and support skill sets and significant capital investments into a single, shared-resource platform. Library systems collaborate with member libraries to share the skills of a smaller, stable pool of highly skilled technology professionals across the membership. The LEAN WI partnership enables each partner system to leverage a broader skill set and additional depth for more durable servicing.

COVID-19 mitigation measures and related technology support responses are no longer a major factor with planned projects. LEAN WI has largely adapted and realigned projects and timelines forward, accounting for local and global factors. Remote work support services remained in place and stimulus funding shifted to empowering public libraries to support their communities with broadband access.

The human resources actualized overhead for LEANWI services shrank during 2023. The 0.5 FTE website services role was vacated at the end of April. That role was merged with the one previously vacant technology support role and filled at the beginning of April. Operational overhead was down nominally, approximately $6,000 lower than previous. The differences in human resources and operational overhead were approximately equivalent and offset overall. The combined human resources and operational overhead for LEAN WI services is estimated to be approximately $820,000. The combined replacement value of this service platform for public library collaborators is estimated to be approximately $44.4 million. The offset cost benefit value of the LEAN WI partnership is estimated at approximately $43.6 million. The LEAN WI partnership is one of equitability and thus, represented an average estimated cost benefit of approximately **$14.5 million per partner** system in 2023.

### Cost Benefit Element(s)
**Activity:** Technology Services (LEAN WI Partners and Library Members)
**Amount:** $34,341,000.
**Average:** $11,447,000. (per partner)

**Activity:** Website Services (LEANWI Partners and Library Members)
**Amount:** $1,229,000.

**Average:** $410,000. (per partner)

**Activity:** Makerspace Kits Shared Lending Pool (LEAN WI Partners and Library Members)
**Amount:** $2,190,000.
**Average:** $730,000. (per partner)

**Activity:** Backup and Archive (LEANWI Partners and Library Members)
**Amount:** $6,643,000.
**Average:** $2,214,300. (per partner)

Please note, this summary table reflects broad cost benefit categories and replacement context. It is for library system administrative staff to be able to better visualize the broad categories and values as well as their gross and net replacement values.

| | Human Resources | Application Services | Total |
|---|---|---|---|
| LEAN WI Est. Operational Overhead | $ 623,000 | $ 197,000 | $ 820,000 |
| Tech Services – Libraries | $ 30,696,000 | $ 3,645,000 | $ 34,341,000 |
| Website Program – Libraries | $ 1,204,000 | $ 25,000 | $ 1,229,000 |
| Makerspace Program – Libraries | $ 1,770,000 | $ 420,000 | $ 2,190,000 |
| Backup and Archive – Libraries | $ 2,755,000 | $ 3,888,000 | $ 6,643,000 |
| Est. Replacement Value – Total | $ 36,424,000 | $ 7,978,000 | $ 44,403,000 |
| LEAN WI Offset Cost Benefit Value | $ 35,802,000 | $ 7,781,000 | **$ 43,583,000** |

## Facet – Advanced Networking
## Activities Summary:
WVLS is a member of the Wausau Community Area Network (WCAN) and IFLS is a member of the Chippewa Valley Inter-Networking Consortium (CINC) allowing each system to dedicate a 1,000 Mbps circuit to the LEAN WI shared data center. Equivalent circuits are estimated to have a base cost of approximately $1,500 per month each.  Assuming E-Rate discounts, the estimated annual cost for leasing and maintaining such a circuit and supporting equipment independently would be approximately $15,000. The average cost of membership and maintenance for the WCAN and CINC is approximately $3,500 annually, resulting in a direct estimated cost benefit to each system for participation in regional collaborative networks of approximately $11,500 in 2023.

The BadgerNet Network is a service contracted under the Wisconsin Dept. of Administration (DOA) with significant operations and funding program management efforts performed by the DOA's Technology for Educational Achievement (TEACH) program on behalf of schools and libraries. Additionally, the Wisconsin Dept. of Public Instruction's Division for Libraries and Technology put in significant effort, coordinating with DOA, TEACH, and Library Systems to ensure this massive statewide collaborative effort runs as smoothly and efficiently as possible. This is an annually

recurring element of collaboration effecting a direct individual cost benefit to library systems and libraries and enables further collaborative value between library systems and member libraries. In 2020, LEAN WI partners initiated an upgrade process with TEACH and BadgerNet to increase the capacity of one BadgerNet circuit to 5Gbps which continued in 2023. It is estimated that an equivalent replacement service (assuming E-Rate discounts and ideal circumstances for all aspects of service) would have caused a minimum net cost increase of approximately $45,000 for the head-end circuits and approximately $3,000 per BadgerNet member site on average. This results in an estimated direct net cost benefit of approximately $375,000 for LEAN WI partners and member libraries.

Each LEAN WI partner is a member and partner of the private, non-profit research and educational network services provider, WiscNet. Each system contributes a $2,000 membership fee annually to participate in a variety of valuable peer information sharing opportunities and to leverage various technology services. As a member, each partner is eligible for network services, which includes Internet transiting services with no upper limits to throughput. The cost of WiscNet network services is approximately $11,000 per year per partner. Comparatively, 10 Gigabit transit services listed under State of Wisconsin contract 505004-O14-BCNMGSRVCS-01 are not expressly priced, but scale to approximately $8,000-$10,000 per month or $96,000 to $120,000 per year.

WiscNet network services include several benefits (such as assigning large blocks of public IP addresses and providing service at multiple connection points) not available from other vendors, or available for additional cost. These secondary benefits have an approximate value of $20,000 per year across LEAN WI partners. WiscNet does not charge any additional fees for library members behind the LEAN WI converged Wide Area Network (WAN) resulting in a minimum collaborative cost benefit value of $2,000 per library. Partners also share access to a highly discounted data center facility leased through WiscNet with rack space and power costs at approximately $15,000 in 2023 or roughly $5,000 per LEAN WI partner. Equivalent self-managed or outsourced facilities vary widely in cost from approximately $12,000 to $40,000+ per LEAN WI partner.

Advanced Networking collaborations represented **$254,500 for NWLS** and **$266,000 for IFLS and WVLS** in estimated cost benefits for 2023.

## Cost Benefit Element(s)
**Activity**: Community Area Networks (LEAN WI Partners {IFLS, WVLS}, CCITC, CVTC, NTC, several K12 districts and many other members)
**Amount**: $23,000.
**Average:** $11,500. (per partner – IFLS, WVLS)

**Activity:** BadgerNet Network (DOA-DET/TEACH, DPI, LEANWI Partners, Library Members)
**Amount:** $375,000.
**Average**: $125,000. (per partner)

**Activity:** WiscNet Partnership (LEANWI Partners, Library Members, WiscNet)
**Amount:** $388,500.
**Average:** $129,500. (per partner)

# WISCONSIN DIGITAL LIBRARY

The most significant collaborative project of the Wisconsin Public Library Consortium (WPLC) is the pooling of system and public library funds to support the Wisconsin Digital Library. In 2023, statewide contributions to the collection to support e-audio/book/magazine formats was approximately **$1,598,914**. When subtracting the WVLS member library share of **$68,398** from total contributions, the value of the collaboration is **$1,530,516.**

# DATABASES / PROFESSIONAL MATERIALS

Were each member library to purchase the databases, journals, and professional resources WVLS annually makes available to all member library staff and trustees, the **estimated** average cost to each library would be **$14,000** (which includes the subscription to Gale Courses which continued well into 2023), or **$350,000** total. Also, if each public library were to have their own database and journal subscriptions, approximately one hour/week (at $50/hour) would be spent on development of training materials, educating staff and patrons, evaluating products, vendor negotiations and product development. $50 x 52 (weeks) x 25 (libraries) = **$65,000**.

# V-CAT / ILS ADMINISTRATION

The WVLS ILS consortium, V-Cat, has 25 public libraries across 35 locations. Were each member to run/manage its own stand-alone online catalog, a minimum of 15 FTEs at $**35**/hr would be necessary to maintain some level of equivalent local ILS services to member communities in areas of ILS database support, cataloging services and network support. Approximate value is **$1,092,000.** Approximate vendor maintenance service minimums based on our current system maintenance levels for the ILS, Discovery Layer, E-Commerce - are estimated at **$500,000** in aggregate. Other operational overhead costs for peripheral services, staff training, insurance, etc are estimated minimally at **$100,000.** Ignoring the cyclical product procurement/upgrade costs and the utility of replacement/contingency reserve funds, the total estimated minimum value of ILS management and maintenance services operations was approximately **$1,692,000**. When considering the 2023 V-Cat maintenance share paid for by consortium members of **$232,475**, this leaves the cost benefit of the ILS Administration at an estimated minimum of approximately **$1,459,525** annually.

# CONTINUING EDUCATION and TRAINING

All 15 public library systems partnered in 2023 to provide continuing education opportunities to public libraries across the state. The January 2023 Wild Wisconsin Web Conference provided 14 high-quality webinars to all public libraries in Wisconsin as well as interested library staff across the nation. This collaboration, minimally, saved each system $5,000 in speaker fees. WVLS also partnered with all WI public library systems for the Spring 2023 Webinar series, August 2023 Wisconsin Trustee Training Week and September Tech Days series. These collaborations saved systems approximately $2,000 each in speaker fees. The approximate cost is **$105,000** ($75,000 + $30,000).

Also, the staff time for these collaborations - to plan, market and host - is approximately 120 hours for the Wild Wisconsin Winter Web Conference, 40 hours for Trustee Training Week, 40 hours for Tech Days, and 40 hours for the Spring webinar series. At 240 hours x $35/hour, the benefit to all 15 systems is **$126,000** in staff time.

WVLS sponsored **56** hours of continuing education opportunites in 2023. All WVLS workshops/webinars/trainings were offered free of charge. Assuming a registration fee of **$25**/event, and that one staff member from each WVLS public library attended live webinars/workshops or viewed archived recordings, the cost/library savings is **$1,400**/library; **$35,000** for all libraries.

## DELIVERY

If each member library had been responsible for purchasing its own courier tubs and bags in 2023, their cost would have been approximately $2,000/year averaged across the smallest library to the largest library. $2,000 x 25 = **$50,000** in savings.

WVLS oversight of courier services (statistics, vendor communications and negotiations, financial reporting) provides 1 hour in staff time (at **$35**/hour) for each library, each week. Calculating 52x35x25, the benefit is approximately **$45,500**.

Also, since WVLS, IFLS Library System and NCFLS/OWLS have contracts with Waltco, our libraries benefit from direct and timely hub to hub delivery rather than sending all interlibrary loan items down to Madison through the state delivery service.

# XII. System Membership - Plan of Library Service

**(Note: The date following the county name indicates the year of the county's most recent county plan revision… most counties review their plans every 3-5 years.)**

**CLARK COUNTY – 2017**
- **Abbotsford Public Library**
- **Colby Community Library**
- **Dorchester Public Library**
- **Granton Community Library**
- **Greenwood Area Library**
- **Loyal Public Library**
- **Neillsville Public Library**
- **Owen Public Library**
- **Thorp Public Library**
- **Withee Public Library**

**FOREST COUNTY – 2021-2025**
- **Crandon Public Library**
- **Edith Evans Community Library, Laona**
- **Wabeno Public Library**

**LANGLADE COUNTY – 2017-2026**
- **Antigo Public Library**

**LINCOLN COUNTY – 1999**
- **T.B. Scott Free Library, Merrill**
- **Tomahawk Public Library**

**MARATHON COUNTY – 2005**
- **Marathon County Public Library**

**ONEIDA COUNTY – 2020-2024**
- **Minocqua Public Library**
- **Rhinelander District Library**
- **E.U. Demmer Memorial Library, Three Lakes**

**TAYLOR COUNTY – 2017**
- **Western Taylor County Public Library, Gilman**
- **Frances L. Simek Memorial Library, Medford**
- **Rib Lake Public Library**
- **Jean M. Thomsen Memorial Library, Stetsonville**
- **Westboro Public Library**