

## EBSCO Discovery Service Price Quote – November 12, 2015

**Quote** - \$13,250.00

**Training** – included w/ service, no additional charge

**Implementation** – included w/ service, no additional charge

\*In regards to training needs, we touched on this yesterday, I contacted our training group and we would be able to provide 2 onsite sessions with 2 webinars as well as recorded sessions that you can use with staff members. We have a dedicated Support Center for EDS, <http://support.ebsco.com/eds/>, and Wiki that we provide to all libraries utilizing our service. Our EDS Support Center provides you with an outline of implementation steps, FAQ's, links to ppt and video overview and much more. To assist with the process of implementation and customization a dedicated Discovery Service Coordinator as well as Discovery Engineer will be assigned to you. The Discovery Service Coordinator, DSC, will be your contact throughout the implementation process and will establish a timeline outlining what is needed and what will take place from start to finish. The Discovery Engineer, Michael Abrahamson, will also be in contact with you periodically during this time to discuss customization and the user experience; he has done some amazing things for our libraries. Upon completion of implementation and before we transition from set up to going live we will make sure the service is fully functional making any necessary needed adjustments.

We, your EBSCO team, are excited to be considered and thank you for the opportunity,

Amanda

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