

Director's Retreat

Thursday, October 5, 2017

8:30AM-3:30PM

Tribute Golf Course and Bunkers Bar & Grill

1001 Golf Club Road, Wausau, WI 54403

6.5 CEUs for the day



TABLE TWO – Taking Care of Each Other

Library staff will gain a greater understanding on how to take care of each other, their volunteers, their patrons, and their library board.

Learning Objectives

- Identify ways that staff can explain and define library values so that the community knows what we expect of each other and ourselves to stay safe and secure.
- Challenge ourselves to think differently about the difficult issues that libraries face today.
- Identify ways to achieve a better work-life balance.

Questions for Discussion

- How has the opioid epidemic affected your community and your library? What if you heard a staff member say – “I don’t think it’s at all appropriate for library staff to administer naloxone/narcan to people.”
- Public libraries are going through many changes in how services are offered in their communities. How have you adjusted your staff, services, schedules, interaction with patrons to accommodate these changes?
- For many of you, your role changed dramatically when you became a library director. Now *you are no longer the person who only does the day to day business of the library, but oh so much more!* So, if you aren’t getting those things done, what are you doing? What has worked for you in this new role? What do you feel you need to improve on in your role as the Director?
- Now let’s focus on new models for service delivery. Name one bad idea – based on something that doesn’t work well in your library (e.g., a problematic procedure for computer printing) and then come up with outrageous ideas for how to make the bad idea even worse.
- *Libraries should cooperate with all persons and groups concerned with resisting abridgment of free expression and free access to ideas.” - Library Bill of Rights, Article IV*
 - Who or what groups in your community meets this criterion or resisting the abridgment of free expression or free access to ideas? Does the library have any relationship with them? What can you do to establish or strengthen these relationships?
 - What can the library do to nurture and support free expression and free access to ideas? What can the library do for the community? What can the library do to support staff?
 - Free expression and free access to ideas require privacy to flourish. What can the library do to provide protection for personal information in relation to library services, as well as assist the community in understanding how to protect their privacy?

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